



MOTORCYCLE INSURANCE THEFT CLAIM FORM

PO BOX 6156, NORTH SYDNEY, NSW 2059 PHONE: 1300 781 448 EMAIL: CLAIMS@MI-BIKE.COM.AU

- Please ensure that all questions are answered in full in as much details as possible
- We ask that you return this completed claim form with any further requested information

SECTION 1: INSURED DETAILS

Name: _____ Surname: _____
Address: _____
Postcode: _____
Email: _____
Telephone: _____ Mobile: _____
Company name: _____
Policy number: _____

SECTION 2: INSURED MOTORCYCLE DETAILS

Make: _____ Chassis number: _____
Model: _____ Registration number: _____ Engine number: _____
Manufacture year: _____ Speedo reading: _____
List of modifications or accessories:

SECTION 3: THEFT DETAILS

Date theft discovered: _____ Time theft discovered: _____
Where was the Motorcycle stolen from?

How was the Motorcycle stolen?

MOTORCYCLE PARKING DETAILS

Date parked: _____ Time parked: _____

WHO LAST SAW THE MOTORCYCLE AND WHEN?

Name: _____ Relationship to Insured: _____
Address of contact: _____ Contact's phone number: _____
Date Motorcycle was sighted by contact: _____ Time: _____
How was the Motorcycle secured when parked?

SECTION 3: THEFT DETAILS (cont'd)

MOTORCYCLE PURCHASE DETAILS

Name of seller: _____ Phone: _____

Address: _____ Postcode: _____

Date of purchase: _____ Purchase price: _____

Do you owe money on the Motorcycle?: Yes No Lender: _____

Balance owing: _____ Account number: _____

How many sets of keys were supplied when you purchased the Motorcycle? _____

Name of person in possession of keys: _____ Phone: _____

Address: _____ Postcode: _____

Where are the keys now? _____

SECTION 4: DETAILS OF LAST RIDER OF THE INSURED MOTORCYCLE

PLEASE PROVIDE A PHOTOCOPY OF THE RIDERS MOTORCYCLE LICENCE WITH THIS CLAIM FORM

Name: _____ Date of birth: / /

Address: _____ Postcode: _____ Phone: _____

Licence number: _____ Licence expiry: /

Have you ever had any motor vehicle/Motorcycle stolen? Yes No

If yes, please provide details: _____

Have you ever had any prior theft claims? Yes No

If yes, please provide details: _____

Have you ever lost your licence? Yes No

Have you ever had any traffic offences, fines or infringements? Yes No

If yes, please provide details: _____

SECTION 5: POLICE OR TRAFFIC OFFICER DETAILS

Did police attend? Yes No

Police station and officer details: _____

If the police did not attend the scene was the incident reported? Yes No

Police reference number: _____

SECTION 6: WITNESS DETAILS

Were there any witnesses? Yes No

Name: _____ Phone: _____

Address: _____ Postcode: _____

Name: _____ Phone: _____

Address: _____ Postcode: _____

SECTION 7: OTHER PROPERTY DAMAGED/STOLEN

Theft of other personal property: _____

SECTION 8: ADDITIONAL MOTORCYCLE INFORMATION

Is the Motorcycle only used for personal use? Yes No

If no, what is the Motorcycle used for? _____

Was the Motorcycle in good working condition with no pre-existing damage? Yes No

If no, please provide details of any pre-existing damage: _____

SECTION 9: PRIVACY REQUIREMENTS

Your Privacy is important to Us. You need to read the Privacy Statement below which explains, amongst other things, how We collect, handle, store and disclose Your personal and sensitive information in order for Us to provide and inform You about Our insurance and insurance related Services including Your claim. To do this We may disclose Your personal information to Our service providers and others in accordance with the Privacy Statement below.

SECTION 10: DECLARATION

- I/ We acknowledge mi-bike Motorcycle Insurance Pty. Ltd. and/or International Insurance Company of Hannover SE – Australian Branch (Inter Hannover) may give to, or obtain from, other insurers and/or Insurance/Financial Bureau, state Licensing, Parts or Service Providers, personal information in relation to this claim or my insurance in general.
- I/We hereby declare that the information and answers given above are true in every detail and no information has been withheld or misrepresented.
- I/We undertake to render every assistance in My/Our power in dealing with this matter.

Signature of Insured: _____

Name of Insured: _____ Date: / /

SECTION 11: PRIVACY STATEMENT

mi-bike Motorcycle Insurance Pty. Ltd and International Insurance Company of Hannover SE – Australian Branch (Inter Hannover) are committed to protecting Your privacy in accordance with the Privacy Act 1988 (Cth) (Privacy Act) and the Australian Privacy Principles (APPs).

In this section dealing with Privacy, “We”, “Our” and “Us” refers to both Inter Hannover and mi-bike Motorcycle Insurance. This Privacy Statement outlines how We collect, disclose and handle Your personal information (including sensitive information) as defined in the Act.

Why We collect your personal information

We collect your personal information (including sensitive information) so We can:

- identify You and conduct necessary checks;
- determine what service or products We can provide to You e.g. offer our insurance products;
- issue, manage and administer services and products provided to You or others, including claims investigation, handling and settlement;
- maintain and improve Our services and products e.g. training and development of Our representatives, product and service research and data analysis and business strategy development;
- make special offers of other services and products provided by Us or those we have an association with, that might be of interest to You.

What happens if You don't give Us Your personal information?

If You choose not to provide Us with the information We have requested, We may not be able to provide You with Our services or products or properly manage and administer services and products provided to You or others and manage claims.

How We collect Your personal information

Collection can take place by telephone, email, or in writing and through websites (from data You input directly or through cookies and other web analytic tools).

We only use and disclose personal information for the purpose it was collected unless the use or disclosure is destined for another purpose is with your consent, or otherwise permitted by law.

If You provide Us with personal information about another person You must only do so with their consent and agree to make them aware of this privacy notice. To avoid confusion, exchanging details with third parties involved in an accident implies consent and You do not need to take further steps.

Who We disclose your personal information to

We share Your personal information with third parties for the collection purposes noted above.

The third parties include: Our related companies and Our representatives who provide services for Us, other insurers and reinsurers, Your agents, Our legal, accounting and other professional advisers, data warehouses and consultants, social media and other similar sites and networks, membership, loyalty and rewards programs or partners, providers of medical and non-medical assistance and services, investigators, loss assessors and adjusters, other parties We may be able to claim or recover against, and anyone either of Us appoint to review and handle complaints or disputes and any other parties where permitted or required by law.

We may need to disclose information to persons located overseas. These countries are listed in Our respective Privacy Policies and may change from time to time and as may be notified in Our respective Privacy Policies. If personal information is transferred to countries outside Australia that do not have legislation similar to the Privacy Act, we will take steps to ensure that adequate measures are taken by our clients to protect the personal information before it is transferred.

More information, access, correction or complaints

For more information about our privacy practices including how we collect, use or disclose information, how to access or seek correction to your information or how to complain in relation to a potential Privacy breach and how such a complaint will be handled, please refer to Our Privacy Policy available at Our respective websites www.mi-bike.com.au or www.inter-hannover.com/218887/interhannover-in-australia or by contacting us (our contact details are below).

Contact us and opting out

By proceeding with Your application or submitting Your claim, You and any other person included on the Policy, consent to this use and these disclosures unless You tell Us otherwise. If You wish to withdraw Your consent, including for things such as receiving information on products and offers by Us or persons We have an association with, please contact Us. If You do not agree to provide Us with the Information, We may not be able to process Your application, administer Your Policy or assess Your claims.



mi-bike Motorcycle Insurance

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Telephone: 1300 652 936 Email: claims@ymia.com.au in the first instance.

www.mi-bike.com.au

This policy is underwritten by International Insurance Company of Hannover SE
(ABN 58 129 395 544) (AFS Licence No. 458776)